

Empty Container Redelivery Charge for Canada

In some instances, if the container is returned to a location other than the port from which it was initially picked up, Hapag-Lloyd charges a redelivery fee to cover those repositioning costs.

Should such a situation arise, please be advised that an Empty Container Redelivery Charge (POD) will apply from June 01, 2023, onwards per the following updated charges schedule. We kindly request you to keep this in mind when planning for the redelivery of containers.

Canada: Empty Reposition Merchant Haulage Drop-off Charges in Canadian Dollars

Return Location	20'	40'	Exclusions
Calgary	720	720	Reefers
Edmonton	730	874	Reefers
Montreal	135	135	Reefers
Regina	874	1418	Reefers
Saskatoon	1000	1485	Reefers
Toronto	355	664	Reefers
Winnipeg	664	1302	Reefers
Vancouver	200	200	Reefers

We understand the importance of efficient container pick-up and drop-off for your operations, and we want to provide you with the necessary details:

- **Pick Up and Drop Off Conditions:** Please be aware that equipment availability and logistical constraints may affect the pick-up and drop-off conditions. To obtain further information and confirmation from our Customer Service team, kindly contact your respective Sales office.
- **Container Return to a Different Depot:** If a container is returned to a depot other than the one agreed upon with our Customer Service Import department, charges outlined in the attached schedule (POD-charge) will apply.
- **Redelivery Charge Responsibility:** The cargo interest arranging the merchant haulage and redelivery at the inland location will be responsible for the redelivery charge. Billing for this charge will be processed after the equipment has been returned to the Carrier.
- **Unlisted Depot Charges:** If you require pick-up or drop-off at a depot not mentioned in the provided list, we will invoice you based on the pick-up and drop-off charge of the nearest geographically available depot.
- **Confirmation and Inquiries:** Please note that the information provided is subject to final confirmation. We strongly recommend checking with your nearest Hapag-Lloyd office to ensure the feasibility of pick-up and drop-off activities, ensuring a smooth transportation process.
- These changes do not apply to shipper-owned containers.

For further information or assistance, please contact your local Hapag-Lloyd office.