

## Here's an exciting update on United States Inlands

Dear Customer,

Experience worry-free shipping like never before! In our CustomerNEWS on September 2023, we announced the elimination of demurrage or marine terminal storage fees\* for any import Carrier Haulage container moving through US ports, provided they met a few conditions. We are excited to share that, effective April 1, 2024, we will also waive the inland terminal storage fees for any import truck Carrier Haulage container moving through US ports or Inland terminals. This means you can enjoy a seamless and cost-effective shipping experience, allowing you to focus on your cargo planning.

When booking your final truck mile delivery with us, **make sure to meet the following conditions** for your import cargo at US Inland Terminals to avoid demurrage and storage charges.

Five days before the arrival of the vessel at the discharge port, please ensure:

- Timely submission of the Delivery Order. You can do this conveniently through this [link](#)

Five days before the container's gate-in at the inland terminal, please ensure:

- Filing a customs entry in the port of destination against an in-bond bill that is enroute. Additionally, customs release must follow before the Last Free Day at the inland terminal.
- Hapag-Lloyd has received the credit or freight payment.
- Hapag-Lloyd has received the Original Bill of Lading (if applicable).
- The merchant facility is available to receive the container when the trucker calls within the inland terminal free time, providing an appointment no later than 48 hours after our Motor Carrier has contacted you.

\*conditions apply

With our improved service, you can focus on what matters most while we take care of the rest. Say goodbye to unnecessary fees and hello to hassle-free shipping. Please refer to our USA Detention and Demurrage Guide for more information [here](#). For reference, all tariffs can be viewed at the following section of our website: [Detention & Demurrage](#). If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation.

Regards,

Hapag-Lloyd (America) LLC

### Keep in touch



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