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The original German text shall be the sole legally binding version.

**Hapag-Lloyd Aktiengesellschaft
Hamburg**

- ISIN DE000HLAG475 -

- Securities Identification Number HLAG47 -

Invitation to the Annual General Meeting

Our shareholders are hereby cordially invited to the

Annual General Meeting

(virtual General Meeting)

of Hapag-Lloyd Aktiengesellschaft

with its registered office in Hamburg

on 5 June 2020

at 13:30 (CEST).

Preliminary note

Due to the ongoing COVID-19 pandemic, the associated rules of conduct and measures ordered by the Free and Hanseatic City of Hamburg and with the aim of avoiding health risks for shareholders, internal and external employees and members of the Company's executive bodies, the Executive Board, with the consent of the Supervisory Board, has resolved to hold the Annual General Meeting on 5 June 2020 at the Company's registered offices, Ballindamm 25, 20095 Hamburg, as a virtual Annual General Meeting without the physical presence of shareholders or their proxies. This decision is based on the Act on Measures in Corporate, Cooperative, Association, Foundation and Residential Property Law to combat the effects of the COVID-19 Pandemic (COVID-19 AuswBekG), which came into effect on 28 March 2020. Duly registered shareholders or their proxies have the opportunity to follow the Annual General Meeting live via an audio / video transmission at the Company's online service available at <https://www.hapag-lloyd.com/hv/online-service> ["Zuschaltung zur virtuellen Hauptversammlung" (Access to the virtual Annual General Meeting)] and to exercise their voting rights by absentee voting (including electronic absentee voting) as well as by proxy authorisation. Please refer to the explanations and more detailed information under point II.

I. Agenda and proposed resolutions

1. Submissions to the Annual General Meeting pursuant to section 176 (1) sentence 1 of the German Stock Corporation Act (AktG)

The Executive Board hereby provides the Annual General Meeting with the following documents and materials pursuant to section 176 (1) sentence 1 AktG:

- the adopted annual financial statements of Hapag-Lloyd Aktiengesellschaft as of 31 December 2019,
- the approved consolidated financial statements as of 31 December 2019,
- the consolidated Management Report of Hapag-Lloyd Aktiengesellschaft and the Hapag-Lloyd Group, including the notes contained therein in accordance with sections 289 a (1) and 315 a (1) of the German Commercial Code (HGB),
- the report of the Supervisory Board, and
- the recommendation by the Executive Board for the appropriation of the net profit.

All of the aforementioned documents can be obtained at

www.hapag-lloyd.com/hv

and will also be accessible during the Annual General Meeting via the above-mentioned internet address.

The Supervisory Board approved the annual financial statements and consolidated financial statements of the financial year 2019 prepared by the Executive Board on 19 March 2020. With the approval of the Supervisory Board, the annual financial statements were thereby adopted. Therefore, the adoption of the annual financial statements or approval of the consolidated financial statements by the Annual General Meeting pursuant to section 173 AktG is not required. Rather, the submissions for Agenda Item 1 must be made available to the Annual General Meeting and must be explained to the same; however, a resolution by the Annual General Meeting is not required pursuant to the German Stock Corporation Act (apart from the resolution for Agenda Item 2).

2. Resolution on the appropriation of earnings

The Executive Board and Supervisory Board propose an appropriation of earnings in the financial year 2019 in the amount of 431,721,194.05 EUR as follows:

[in EUR]

| | |
|---|----------------|
| <hr/> | |
| Distribution to the shareholders: | |
| Distribution of a dividend in the amount of 1.10 EUR per share (for the 175,760,293 shares) | 193,336,322.30 |
| Allocation to profit reserve: | 0.00 |
| Profit brought forward: | 238,384,871.75 |
| <hr/> | |
| Net profit: | 431,721,194.05 |

Pursuant to section 58 (4) sentence 2 AktG the claim for payment of the dividend becomes due on the third business day following the Annual General Meeting, i.e. 10 June 2020.

The proposal for the appropriation of the net profit takes into consideration that the company does not hold own shares which would not entitle to any dividend payment pursuant to section 71b AktG.

3. Resolution on the approval of the actions of the members of the Executive Board for the financial year 2019

The Executive Board and Supervisory Board propose to adopt the following resolution:

The actions of the members of the Executive Board who held office in the financial year 2019 are hereby formally approved for that period.

4. Resolution on the approval of the actions of the members of the Supervisory Board for the financial year 2019

The Executive Board and Supervisory Board propose to adopt the following resolution:

The actions of the members of the Supervisory Board who held office in the financial year 2019 are hereby formally approved for that period.

5. Resolution on the appointment of the auditor for the annual and consolidated financial statements for the financial year 2020, and the auditor for an audit review of the condensed financial statements and interim management reports for the financial year 2020, and a potential intrayear audit review of additional financial information.

Based on a respective recommendation of the Audit and Financial Committee, the Supervisory Board proposes to adopt the following resolution:

KPMG AG Wirtschaftsprüfungsgesellschaft, Hamburg, is appointed

- a) as auditor of the annual and consolidated financial statements for the financial year 2020; and
- b) as auditor for the audit review of condensed financial statements and interim management reports during the course of the financial year 2020 and the first quarter of the financial year 2021, if and insofar as these documents are subject to an audit review.

Not only the recommendation of the Audit and Financial Committee to the Supervisory Board but also the recommendation of the Supervisory Board are free from any undue influence of third parties. Neither were any regulations applicable, which would have limited the options with regard to the choice of a specific auditor or a specific auditing company for the audit.

6. Resolution on the election of a Supervisory Board member

The Supervisory Board of Hapag-Lloyd Aktiengesellschaft, in accordance with sections 96 (1), 101 (1) AktG and section 7 (1) sentence 1 number 1 MitbestG (Co-Determination Act) in connection with section 9.1 of the Articles of Association of Hapag-Lloyd Aktiengesellschaft in the version valid on the date of this convening, consists of eight members representing the shareholders and eight members representing the employees.

Dr Rainer Klemmt-Nissen has resigned from his office as member of the Supervisory Board with effect from the end of this Annual General Meeting on 5 June 2020. Therefore, a new member of the Supervisory Board has to be elected as a representative of the shareholders by the Annual General Meeting.

Thus, the Supervisory Board proposes to elect, based on the Nomination committee's recommendation,

Dr Isabella Niklas, Managing Director of HGV Hamburger Gesellschaft für Vermögens- und Beteiligungsmanagement mbH, residing in Hamburg, Germany,

as member of the Supervisory Board as representative of the shareholders with effect from the end of the Annual General Meeting on 5 June 2020 and until the end of the

annual general meeting that decides on the discharge of the Supervisory Board for the financial year 2024.

The nomination was submitted on the basis of the recommendations of the German Corporate Governance Code that have been thus followed and takes into consideration the targets for the composition of the Supervisory Board, the skills profile and diversity agenda.

Information on Agenda Item 6 in accordance with section 124 (2) sentence 2 German Stock Corporation Act (AktG):

The Supervisory Board at its current size (16 members) must consist of at least five women and five men to meet the mandatory minimum proportion in accordance with section 96 (2) sentences 1 and 2 AktG (i.e. the Supervisory Board must be composed of at least 30 percent women and at least 30 percent men).

Currently the Supervisory Board consists of seven men and one woman on the side of the shareholders' representatives and four women and four men on the side of the employees' representatives. The overall compliance was not objected to according to section 96 (2) sentence 3 AktG. The legal requirement is accomplished irrespective of the above-mentioned election proposal.

Additional information on the Supervisory Board candidate proposed for election under Agenda Item 6, in particular in accordance with section 125 (1) sentence 5 AktG and in accordance with the recommendations C.13 and C.14 of the German Corporate Governance Code:

Dr. Isabella Niklas

Hamburg, Germany

Born on 22 April 1972

Professional Career

| | |
|----------------|---|
| Since May 2018 | HGV Hamburger Gesellschaft für Vermögens- und Beteiligungsmanagement mbH, Hamburg, Managing Director |
| 2012 – 2018 | Osborne Clarke Rechtsanwälte Steuerberater Partnerschaft mbB, Hamburg, Partner in the Renewable Energy Department |
| 2008 – 2012 | WKN Rechtsanwälte, Hamburg, Attorney-at-law and Founding Partner |
| 2006 – 2008 | PWC Legal AG, Hamburg, Attorney-at-law |
| 2004 – 2006 | White & Case LLP, Hamburg, Attorney-at-law |
| 1999 – 2002 | Max-Planck-Institute for comparative and international private law, Hamburg, scientific assistant to Prof. Dr. Jan Kropholler |

Education

Ph.D. in law (Dr. jur.) at the University of Hamburg (2003)

Degree in law, University of Hamburg

Memberships in domestic statutory supervisory boards

- GMH Gebäudemanagement Hamburg GmbH, Supervisory Board Member
- HADAG Seetouristik und Fährdienst AG, Supervisory Board Member
- HHLA Hamburger Hafen und Logistik AG, Supervisory Board Member
- Stromnetz Hamburg GmbH, Supervisory Board Member
- Wärme Hamburg GmbH, Supervisory Board Member

Memberships in comparable control bodies of commercial enterprises

- Hanseatische Wertpapierbörse Hamburg, Stock Exchange Council Member
- SBH Schulbau, Hamburg, Administrative Board Member

Essential activities activities in addition to the office as member of the Supervisory Board

None.

According to the Supervisory Board, there are no relevant personal or business relationships between Dr Niklas and the companies of the Hapag-Lloyd Group, the governing bodies of Hapag-Lloyd Aktiengesellschaft or a shareholder that directly or indirectly holds more than 10 percent of the voting shares, i.e. substantial interest, in Hapag-Lloyd Aktiengesellschaft that would be relevant for the voting decision of the Annual General Meeting except for the one mentioned below:

- Dr Isabella Niklas is Managing Director of HGV Hamburger Gesellschaft für Vermögens- und Beteiligungsmanagement mbH. HGV Hamburger Gesellschaft für Vermögens- und Beteiligungsmanagement mbH holds a substantial interest in Hapag-Lloyd Aktiengesellschaft.

The Supervisory Board has satisfied itself that Dr Niklas is able to devote the expected amount of time required for the office.

II. More details and instructions for the Annual General Meeting

1. Virtual General Meeting without the physical presence of shareholders or their proxies

In view of the ongoing COVID-19 pandemic, the Company's Annual General Meeting will be held as a virtual General Meeting without the physical presence of shareholders or their proxies. Duly registered shareholders or their proxies have the opportunity to follow the Annual General Meeting live via an audio/video transmission at the Company's online service available at <https://www.hapag-lloyd.com/hv/online-service> ["Zuschaltung zur virtuellen Hauptversammlung" (access to the virtual Annual General Meeting)] and to exercise their voting rights by absentee voting (including electronic absentee voting) as well as by proxy authorisation (as defined in detail below). To access the virtual Annual General Meeting, the shareholder number and the corresponding access password are required (for more details, see point 2; for further technical requirements, see the explanations in point 11). There is no possibility of electronic participation within the meaning of section 118 (1) sentence 2 AktG.

2. Requirements for accessing the virtual General Meeting and exercising the shareholder rights, especially voting rights

Shareholders which are registered in the share register on the date of the Annual General Meeting and have enrolled

no later than 29 May 2020, at midnight (i.e. 24:00, CEST)

with the Company in German or English either at the following address (registration address)

**Hapag-Lloyd Aktiengesellschaft
c/o ADEUS Aktienregister-Service-GmbH
Postfach 57 03 64
22772 Hamburg**

E-mail address: hv-service.hapag-lloyd@adeus.de

Fax number: +49 (0)89 2070-37951

are entitled to join the virtual Annual General Meeting and exercise their shareholder rights, especially their voting rights. The compliance with the time limit is determined by the time the registration was received.

The access to the Annual General Meeting and the exercise of the shareholder rights, especially the voting rights, therefore requires shareholder registration in the share register to be valid on the day of the Annual General Meeting. However, from Saturday, 30 May 2020 (including) until the date of the Annual General Meeting, i.e. Friday, 5 June 2020 (including), no changes of ownership will be registered in the share register for technical reasons. Therefore, the entry status in the share register on the day of the Annual General Meeting represents the status after the last re-registration on Friday, 29 May 2020 ('Technical Record Date'). The shareholding registered in the share register at that time shall also determine the number of voting rights of an eligible shareholder regarding the virtual General Meeting's resolutions.

To use the online service, shareholders require their shareholder number and the corresponding access password. All shareholders registered in the share register on 21 May 2020, 24:00 (CEST) will receive their shareholder number and their access password with the invitation letter to the Annual General Meeting by post to the postal address stated in the share register. New shareholders who are registered in the share register after 21 May 2020, 24:00 (CEST) and before the end of the registration period on 29 May 2020, 24:00 (CEST) will no longer receive an invitation by post for organisational reasons. Nevertheless, they can still register informally and request a registration form or access data for the online service via either the registration address or the shareholder hotline.

Shareholders, who register for e-mail delivery of invitations to future Annual General Meetings to be held after this year's Annual General Meeting, choose their own access password, which they will use together with their shareholder number in future to use the online service.

3. Procedure for absentee voting

Duly registered shareholders may exercise their voting rights by absentee voting (including electronic absentee voting), even without joining the virtual Annual General Meeting. Proxies may also use absentee voting.

a) Use of the registration form

Prior to the Annual General Meeting, duly registered shareholders are provided with the registration form sent with the letter of invitation to the Annual General Meeting. This form can also be used for absentee voting. The registration form can also be requested at the registration address by post, fax or e-mail.

Absentee votes using the registration form can be cast, changed or revoked **until 4 June 2020, 24:00 (CEST)**. The form must be sent exclusively to the following postal address, fax number or e-mail address:

Hapag-Lloyd Aktiengesellschaft

c/o ADEUS Aktienregister-Service-GmbH

Postfach 57 03 64

22772 Hamburg

E-Mail address: hv-service.hapag-lloyd@adeus.de

Fax number: +49 (0)89 2070-37951

Decisive for the deadline's adherence is the date of receipt by the Company. Absentee votes that cannot be matched to a duly registration without any doubt will not be considered.

b) Electronic absentee voting

Before and during the Annual General Meeting, duly registered shareholders or their proxies can also use the Company's online service to exercise their voting rights. The exercise of voting rights via the online service by means of electronic absentee voting will be possible from 11 May 2020 until the start of voting on the day of the Annual General Meeting. Duly registered shareholders or their proxies may also use the online

service during the Annual General Meeting until the beginning of voting to change any votes previously cast by means of (electronic or non-electronic) absentee voting.

If shareholders or their proxies submit both absentee votes as well as a proxy to a third party or the Company's nominated voting agents, the last declaration received by the Company will primarily take precedence. If various declarations are received via different transmission channels and it is not possible to identify the last declaration made, the declarations submitted via the online service will be taken into account.

4. Procedure for voting by proxy

Duly registered shareholders additionally have the option to exercise their voting rights by proxy.

a) Authorisation of company nominated voting agents

In order to exercise their voting rights, we offer our shareholders the option of being represented at the Annual General Meeting by voting agents nominated by the Company. Authorised third parties may also use the voting agents nominated by the Company.

Prior to the Annual General Meeting, duly registered shareholders therefore may use the registration form sent with the invitation letter to the Annual General Meeting. This can also be used to confer authorisation to the voting agents nominated by the Company. In addition, the registration form can also be requested at the registration address by post, fax or e-mail.

Using the registration form, proxy and voting instructions may be submitted, amended or revoked **until 4 June 2020, 24:00 (CEST)**. For this purpose, the form must be sent exclusively to the following postal address, fax number or e-mail address:

Hapag-Lloyd Aktiengesellschaft

c/o ADEUS Share Register Service GmbH

Postfach 57 03 64

22772 Hamburg

E-mail address: hv-service.hapag-lloyd@adeus.de

Fax number: +49 (0)89 2070-37951

Decisive for the deadline's adherence is the date of receipt by the Company.

Before and during the Annual General Meeting, duly registered shareholders may also use the Company's online service to exercise their voting rights by conferring authorisation to the Company's voting agents. The authorisation of the Company's voting agents via the online service is possible from 11 May 2020 until the beginning of voting on the day of the Annual General Meeting. Any previously issued proxies and instructions can also be changed via the online service during the Annual General Meeting until the beginning of voting.

Instructions for exercising the voting rights must be given in any case if voting agents nominated by the Company are authorised. The voting agents are obliged

to vote in accordance with the instructions; they cannot exercise the voting right at their own discretion. If an individual vote is to be held on an agenda item, the instructions issued for this purpose apply accordingly to each individual sub-item. The nominated voting agents shall abstain from voting on motions or proposals for resolutions or elections for which no express instruction has been issued.

Please note that the voting agents nominated by the Company will not accept any instructions to object to resolutions of the Annual General Meeting or to ask questions or propose motions.

If shareholders or their proxies send both a proxy to the voting agents nominated by the Company and absentee votes or a proxy to a third party, the last declaration received by the Company will primarily take precedence. If various declarations are received via different transmission channels and it is not possible to identify the last declaration made, the declarations submitted via the online service will be taken into account.

b) Authorisation of third parties

Duly registered shareholders can also be represented by another proxy, e.g. by an intermediary, a voting consultant or a shareholders' association, and have their voting and other shareholder rights relating to the virtual Annual General Meeting exercised by the proxy. Authorised third parties may exercise their voting rights by (electronic or non-electronic) absentee vote or by conferring authority and giving instructions to the Company's voting agents. The access of a proxy to the virtual Annual General Meeting requires that the shareholder provides the proxy with the respective shareholder number and the corresponding access password.

The conferment of authority, its proof of authorisation and revocation to the Company must be made in text form (Section 126b BGB) if no proxy is granted in accordance with Section 135 AktG (see below).

In the case of an authorisation to exercise voting rights in accordance with section 135 AktG (granting of proxy to intermediaries, shareholders' associations, voting consultants or other persons named in section 135 (8) AktG), for which the registration form may be used, the declaration of authority must be verifiably recorded by the proxy. Shareholders who wish to confer authority to exercise voting rights in accordance with section 135 AktG are requested to obtain information on any distinctions in conferment of authority from the proxies to be appointed and to coordinate with them.

Intermediaries as well as shareholders' associations, voting consultants and other persons ranking equally with intermediaries according to section 135 (8) AktG may exercise voting rights for shares they do not own but for which they are registered as the bearer in the share register only by authorisation within the meaning of section 135 (6) AktG.

Proxies may in all cases be issued both to the person to be authorised as well as to the Company. Evidence of the appointment of a proxy may be provided by the proxy sending the proof (e.g. the original or a copy of the proxy) either by post, by fax or by e-mail:

Hapag-Lloyd Aktiengesellschaft**c/o ADEUS Aktienregister-Service-GmbH****Postfach 57 03 64****22772 Hamburg****E-Mail address: hv-service.hapag-lloyd@adeus.de****Fax number: +49 (0)89 2070-37951**

The aforementioned means of transmission are also available if the proxy is to be granted by declaration to the Company. In this case, there is no need for a separate proof of the proxy's appointment. Also the revocation of a proxy which is already granted may also be declared directly to the Company using the aforementioned means of transmission.

For organisational reasons, the conferment of authority, its proof of authorisation or revocation, which shall be declared to the Company by mail, must be received by the Company **by 4 June 2020, 24:00 (CEST)**. Decisive for the deadline's adherence is the date of receipt by the Company. However, transmission to the Company by fax or e-mail is still possible on the day of the Annual General Meeting until the start of voting.

Intermediaries, shareholders' associations and voting rights advisors who use the Company's online service may also be authorised via the online service in accordance with the procedure determined by the Company.

If shareholders or their proxies send both a proxy to a third party and to the voting agents nominated by the Company, the last declaration received by the Company will primarily take precedence. If various declarations are received via different transmission channels and it is not possible to identify the last declaration made, the declarations submitted via the online service will be taken into account.

c) Several proxies

Pursuant to section 134 (3) sentence 2 AktG, the Company is entitled to reject one or more proxies if the shareholder authorizes more than one person.

5. Shareholders' opportunity to ask questions

Duly registered shareholders have the opportunity to ask questions by means of electronic communication (see section 1 (2) sentence 1 number 3 COVID-19 AuswBekG). Shareholders' questions must be received by the Company via the online service **by 2 June 2020, 24:00 (CEST)**. Questions cannot be submitted after the above-mentioned deadline. For technical reasons, the number of characters allowed per question is limited to 5,000. However, this does not limit the number of possible questions.

6. Declaring objections for the record

Duly registered shareholders who have exercised their voting rights may, until the closure of the Annual General Meeting by the chairman of the meeting, declare their objection to resolutions of the Annual General Meeting on the notary's minutes exclusively via the online service.

7. Information on shareholder rights pursuant to section 122 (2), section 126 (1), section 127 and section 131 (1) AktG in conjunction with section 1 (2) sentence 1 number 3 COVID-19 AuswBekG

a) Request to amend the agenda pursuant to section 122 (2) AktG

Shareholders, whose combined shares represent one twentieth (5 percent) of the share capital or the proportionate amount of EUR 500,000 (the latter corresponds to 500,000 shares) may request pursuant to section 122 (2) AktG that items be added to the agenda and published. Each request must be accompanied by a justification or a proposed resolution. The request must be submitted to the Company's Executive Board in writing and be received by the Company no later than on **5 May 2020, at midnight, i.e. 24:00 (CEST)**. It may be addressed as follows:

**Hapag-Lloyd Aktiengesellschaft
– Executive Board –
For the attention of Heiko Hoffmann
Ballindamm 25
20095 Hamburg**

Pursuant to section 122 (2) sentence 1, (1) sentence 3 AktG, applicants must prove that they have held the shares for at least 90 days prior to the date of receipt of the request and that they will hold the shares until a decision has been made on the application. Section 121 (7) AktG applies accordingly for the calculation of the time limit. Certain shareholding times of third parties will be credited in accordance with section 70 AktG.

Additions to the agenda that must be published will be published in the Federal Gazette (Bundesanzeiger) without undue delay after receipt by the Company, unless they have been published already when convening the Annual General Meeting. Any requests to amend the agenda, which must be published and which were received by the Company after convening the Annual General Meeting, will be made available immediately upon receipt by the Company via the internet address

www.hapag-lloyd.com/hv

and communicated to the shareholders.

b) Counterproposals and nominations pursuant to section 126 (1) and section 127 AktG

Shareholders may submit counterproposals to individual agenda items; this also applies to nominations for the election of Supervisory Board members or auditors.

Counterproposals within the meaning of section 126 AktG and nominations within the meaning of section 127 AktG will be made available at the internet address

www.hapag-lloyd.com/hv

including the shareholder's name, the reasoning (which however is not mandatory for nominations) and any comments by the administration and, in the case of proposals submitted by a shareholder for the election of Supervisory Board

members, the information pursuant to section 127 sentence 4 AktG, if such are received by the Company **until 21 Mai 2020, 24:00 (CEST)** by mail at the address

Hapag-Lloyd Aktiengesellschaft
– Executive Board –
For the attention of Heiko Hoffmann
Ballindamm 25
20095 Hamburg

or by e-mail at the e-mail address **hv-gegenantraege@hlag.com**

or by fax at **+49 (0)40 3001-2254**

and the other requirements for a duty of the Company to make such available under section 126 and section 127 AktG are met.

A counterproposal or nominations to be made accessible in accordance with sections 126 and 127 AktG will be considered as having been proposed in the virtual Annual General Meeting if the proposing shareholder is duly registered for the Annual General Meeting.

In addition, counterproposals and nominations submitted by duly registered shareholders and received by the Company at the above address by post, fax or e-mail by **2 June 2020, 24:00 (CEST)** will be considered as having been proposed at the Annual General Meeting.

c) Right to information of shareholders pursuant to section 131 (1) AktG

In the case of a virtual General Meeting, the shareholders' right to information pursuant to section 131 (1) AktG is considerably restricted in accordance with section 1 (2) COVID-19 AuswBekG. Accordingly, shareholders only have the opportunity to ask questions by means of electronic communication. The Executive Board may also stipulate that questions must be submitted at least two days before the Annual General Meeting. The Executive Board of Hapag-Lloyd Aktiengesellschaft, with the approval of the Supervisory Board, availed itself of this option.

In deviation from section 131 AktG and pursuant to section 1 (2) sentence 2 COVID-19 AuswBekG, the Executive Board decides at its due and free discretion as to which questions it answers and how. According to the explanatory memorandum to section 1 (2) sentence 2 COVID-19 AuswBekG, the management is under no circumstances required to answer all questions; it may summarise questions and select meaningful questions in the interest of the other shareholders. It may give preference to shareholders' associations and institutional investors with significant voting shares.

Reference is made to the information provided under point 5 regarding the "Shareholders' opportunity to ask questions" pursuant to section 1 (2) sentence 1 number 3 COVID-19 AuswBekG.

d) Further explanations

Further information on the aforementioned shareholder rights, in particular information on other requirements for the compliance with relevant deadlines, can be found at the internet address

www.hapag-loyd.com/hv

8. Documents on the Annual General Meeting, website with information pursuant to section 124 a AktG

The content of the invitation, an explanation as to why no resolution should be made at the Annual General Meeting regarding Agenda Item 1, documents to be made available to the Annual General Meeting, the total number of shares and voting rights at the time the Annual General Meeting was convened and any requests to amend the Agenda within the meaning of section 122 (2) AktG can be accessed electronically at the following address

www.hapag-loyd.com/hv

The convening of the Annual General Meeting and the full Agenda and the proposed resolutions of the Executive Board and the Supervisory Board were published in the Federal Gazette on 29 April 2020.

9. Total number of shares and voting rights

The total number of shares outstanding with one vote each at the time of convening the Annual General Meeting amounts to 175,760,293.

10. Information on data protection for shareholders and their proxies

When registering for the virtual Annual General Meeting, granting a proxy, using the online service and connecting to the virtual Annual General Meeting, Hapag-Lloyd Aktiengesellschaft, Ballindamm 25, 20095 Hamburg as data controller processes personal data (e.g. name, address, e-mail address, number of shares, type of shares, type of ownership, shareholder number and access password) to enable the shareholders and their proxies to execute their rights with respect to the virtual Annual General Meeting and access the same. Due to the fact that this year's Annual General Meeting is held as a virtual General Meeting, additional categories of personal data will be added which are required for the technical handling of the event (e.g. IP address, referrer, URL, log data). Being a company situated within the European Union Hapag-Lloyd Aktiengesellschaft is primarily subject to the provisions of the General Data Protection Regulation.

Processing your personal data is imperative for the execution of your shareholder rights, especially your voting rights through absentee voting or through conferring authority to a nominated voting agent of the Company, for authorising a third party to execute your voting and other rights or for accessing the virtual Annual General Meeting. The legal basis for this processing is Article 6 (1)c) General Data Protection Regulation in conjunction with our obligations under the law on stock companies pursuant to sections 118 et seqq. AktG and, if applicable, in conjunction with section 1 (2) numbers 2-4 of the Act on Measures in Corporate, Cooperative, Association, Foundation and Residential Property Law to combat the effects of the COVID-19 Pandemic (COVID-19 AuswBekG).

Service provider mandated by Hapag-Lloyd Aktiengesellschaft for the purpose of the organization of the virtual Annual General Meeting are only provided with such personal data by Hapag-Lloyd Aktiengesellschaft which are necessary for providing the mandated services, and process the data exclusively upon explicit instructions by Hapag-Lloyd Aktiengesellschaft. Within the virtual execution of the Annual General Meeting, Hapag-Lloyd Aktiengesellschaft has taken all necessary measures to ensure the technical protection of personal data. Your personal data will only be saved for as long as it is necessary for conducting or documenting the virtual Annual General Meeting or insofar as Hapag-Lloyd Aktiengesellschaft is entitled or obliged due to statutory provisions.

If the legal requirements are met, you have the right of access, rectification, restriction, erasure and objection concerning your personal data as well as a right to data portability pursuant to Chapter III of the General Data Protection Regulation at any time. You can exercise these rights free of charge against Hapag-Lloyd Aktiengesellschaft via the e-mail address dataprotection@hlag.com or via the following contact details:

Hapag-Lloyd Aktiengesellschaft
 – **Executive Board** –
for the attention of Heiko Hoffmann
 Ballindamm 25
 20095 Hamburg
 Telefax: +49 (0)40 3001-2254

In addition thereto, you have the right to an effective judicial remedy at the supervisory authority pursuant to Article 77 of the General Data Protection Regulation. The competent supervisory authority for Hapag-Lloyd Aktiengesellschaft is the Freie und Hansestadt Hamburg: Der Hamburgische Beauftragte für Datenschutz und Informationsfreiheit, Ludwig-Erhard-Straße 22, 20459 Hamburg, phone number: +49 (0)40 42854-4040, e-mail address: mailbox@datenschutz.hamburg.de.

You can reach the data protection officer at Hapag-Lloyd Aktiengesellschaft as follows:

Hapag-Lloyd Aktiengesellschaft
 Corporate Data Protection (data protection officer)
for the attention of Tobias Schulte in den Bäumen
 Ballindamm 25
 20095 Hamburg
 e-mail address: dataprotection@hlag.com

Further information on data protection in connection with the virtual Annual General Meeting will be made available to you while using the online service and can also be found via www.hapag-loyd.com/hv. This information can also be requested from our data protection officer mentioned above.

11. Technical information on the virtual General Meeting

To access the virtual General Meeting, to use the online service and to exercise shareholder rights via the online service, you need an Internet connection and a computer or another Internet-capable terminal device. In order to be able to optimally reproduce

the video and audio transmission of the Annual General Meeting, a stable Internet connection with a sufficient transmission speed is recommended.

For the video and audio transmission of the virtual Annual General Meeting, you will also need a computer and speakers or headphones.

In due time before the virtual Annual General Meeting, a test sequence (video and audio) will be offered via <https://www.hapag-lloyd.com/hv/online-service>, which you may use to check the suitability of your hardware and software for connection to the virtual Annual General Meeting.

You can access the online service by entering your shareholder number and the corresponding access password (see point 2 above).

From the beginning of the Annual General Meeting on 5 June 2020, you can access the virtual Annual General Meeting via <https://www.hapag-lloyd.com/hv/online-service> by entering the aforementioned access data.

In order to avoid the risk of restrictions on the exercise of shareholder rights due to technical problems during the virtual Annual General Meeting, it is recommended - as far as possible - to exercise shareholder rights, in particular voting rights, before the beginning of the Annual General Meeting. In the Company's online service, the exercise of voting rights will be possible from 11 May 2020.

Further information on the online service as well as on its terms of use are available via www.hapag-lloyd.com/hv.

If you have any technical questions regarding the online service or your connection to the virtual Annual General Meeting, the shareholder hotline is available to you before and during the Annual General Meeting at the following telephone number.

Shareholders' hotline: +49 (0) 1802 012 345

The shareholders' hotline is available Monday to Friday from 8:00 to 18:00 (CEST) and from 8:00 (CEST) on the day of the Annual General Meeting, 5 June 2020.

If you have technical questions before the start of the virtual Annual General Meeting, you may also contact our hotline by e-mail at hv-service.hapag-lloyd@adeus.de.

12. Note on the availability of video and audio transmission

The shareholders or their proxies can follow the entire Annual General Meeting via video and audio transmission on the Internet. The video and audio transmission of the virtual Annual General Meeting and the availability of the online service may be subject to fluctuations in the current state of technology due to restrictions on the availability of the telecommunications network and limitations on third-party Internet services, over which the Company has no influence. Therefore, the Company cannot assume any warranties or liability for the functionality and continuous availability of the Internet services used, the network elements of third parties used, the video and audio transmission as well as the access to the online service and its general availability. Except for willful conduct, the Company also assumes no responsibility for errors and defects in the hardware and software used for the online service, including those of the service companies used. For this reason, the Company recommends that the above-mentioned options for exercising rights, especially voting rights, be used at an early stage. If data protection or security considerations make it absolutely necessary, the

chairman of the meeting must reserve the right to interrupt or completely discontinue the possibility of the virtual General Meeting.

Hamburg, April 2020

**Hapag-Lloyd Aktiengesellschaft
The Executive Board**
